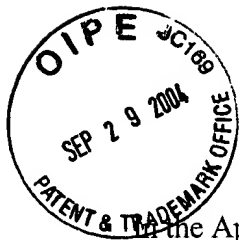


09-3004

AF/Chu  
3623



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
Our Docket No. 12714US01

In the Application of:

Mark W. McElroy *et al.*

Serial No.: 09/672,483

Filed: September 28, 2000

For: ORGANIZATIONAL INNOVATION  
ENHANCEMENT TECHNIQUE

Examiner: Eric T. Shaffer

Group Art Unit: 3623

**CERTIFICATE OF EXPRESS MAILING**  
**EL282688788 US**

I hereby certify that this correspondence is  
being deposited with the United States Postal  
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addressed to: Commissioner for Patents, P.O.  
Box 1450, Alexandria, VA 22313-1450, on  
September 29, 2004.

By: \_\_\_\_\_

Lawrence M. Jarvis  
Reg. No. 27,341

**TRANSMITTAL LETTER**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

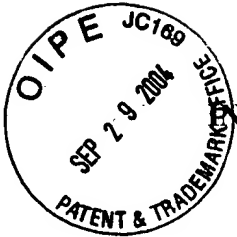
In regard to the above-identified application:

1. We are transmitting herewith the attached **RESPONSE AFTER FINAL UNDER 37 C.F.R. §1.111**.
2. No additional fee is required.
3. Please charge any additional fees or credit overpayment to the deposit account of McAndrews, Held & Malloy, Ltd, Account No. 13-0017.

Respectfully submitted,

Date: September 29, 2004

\_\_\_\_\_  
Lawrence M. Jarvis  
Reg. No. 27,341



THE UNITED STATES PATENT AND TRADEMARK OFFICE  
Our Docket No. 12714US01

In the Application of:

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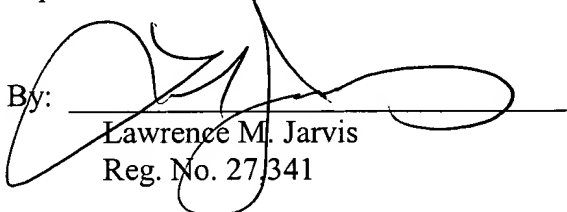
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) By:   
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) Reg. No. 27,341

**RESPONSE AFTER FINAL UNDER 37 C.F.R. §1.111**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

The present Response responds to the final Office action in the above-entitled application, mailed July 29, 2004. This Response is being filed within two months of the issuance of the Office action to ensure the issuance of an advisory action by the Examiner.